

# Package ‘clickstream’

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**Type** Package

**Title** Analyzes Clickstreams Based on Markov Chains

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**Encoding** UTF-8

**Description** A set of tools to read, analyze and write lists of click sequences on websites (i.e., clickstream). A click can be represented by a number, character or string. Clickstreams can be modeled as zero- (only computes occurrence probabilities), first- or higher-order Markov chains.

**License** GPL-2

**Depends** R (>= 3.0.1), methods, igraph, stats, utils, reshape2, MASS

**Imports** plyr, Rsolnp, arules, linprog, ggplot2, ClickClust, parallel, data.table

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clickstream-package     *Analyzes Clickstreams Based on Markov Chains*

---

## Description

This package allows modeling clickstreams with Markov chains. It supports to model clickstreams as zero-order, first-order or higher-order Markov chains.

## Details

Package: clickstream  
Type: Package  
Version: 1.3.1  
Date: 2020-01-07  
License: GPL-2  
Depends: R (>= 3.0), methods

### Author(s)

Michael Scholz <michael.scholz@uni-passau.de>  
Theo van Kraay <theo.vankraay@hotmail.com>

### References

Scholz, M. (2016) R Package clickstream: Analyzing Clickstream Data with Markov Chains, *Journal of Statistical Software*, **74**, 4, pages 1–17 .  
Ching, W.-K.and Huang, X. and Ng, M.K. and Siu, T.-K. (2013) *Markov Chains – Models, Algorithms and Applications*, 2nd edition, New York: Springer-Verlag.

### Examples

```
# fitting a simple Markov chain and predicting the next click
clickstreams <- c("User1,h,c,c,p,c,h,c,p,c,p,p,o",
                 "User2,i,c,i,c,c,d",
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
                 "User4,c,c,p,c,d",
                 "User5,h,c,c,p,p,c,p,p,i,p,o",
                 "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
mc <- fitMarkovChain(cls)
startPattern <- new("Pattern", sequence = c("h", "c"))
predict(mc, startPattern)
plot(mc)
```

---

+,Pattern,Pattern-method

*Concatenates two Pattern objects*

---

### Description

Concatenates two Pattern objects

**Usage**

```
## S4 method for signature 'Pattern,Pattern'  
e1 + e2
```

**Arguments**

e1	First pattern
e2	Second pattern

**Methods**

**list("signature(e1 = \"Pattern\", e2 = \"Pattern\")")** Concatenates two Pattern objects.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

absorbingStates	<i>Returns All Absorbing States</i>
-----------------	-------------------------------------

---

**Description**

Returns All Absorbing States

**Usage**

```
absorbingStates(object)
```

**Arguments**

object	An instance of the MarkovChain-class
--------	--------------------------------------

**Methods**

**list("signature(object = \"MarkovChain\")")** Returns the names of all states that never have a successor in a clickstream (i.e. that are absorbing).

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

as.ClickClust	<i>Coerces a Clickstream Object to a ClickClust Object</i>
---------------	--

---

## Description

Coerces a Clickstream object to a ClickClust object.

## Usage

```
as.ClickClust(clickstreamList)
```

## Arguments

clickstreamList  
A list of clickstreams.

## Value

A list consisting of a dataset X and a vector of initial states y

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

## See Also

[frequencies](#)

## Examples

```
clickstreams <- c("User1,h,c,p,c,h,c,p,p,c,p,p,o",  
                 "User2,i,c,i,c,c,c,d",  
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",  
                 "User4,c,c,p,c,d",  
                 "User5,h,c,c,p,p,c,p,p,i,p,o",  
                 "User6,i,h,c,c,p,p,c,p,c,d")  
cls <- as.clickstreams(clickstreams, header = TRUE)  
X <- as.ClickClust(cls)
```

---

as.clickstreams	<i>Converts a character vector or a character list into a clickstream list.</i>
-----------------	---

---

### Description

Converts a character vector or a character list into a clickstream list. Note that non-alphanumeric characters will be removed.

### Usage

```
as.clickstreams(obj, sep = ",", header = TRUE)
```

### Arguments

obj	The character vector or character list which will be converted into a clickstream list. Each line of the vector must represent exactly one click stream.
sep	The character separating clicks (default is “;”).
header	A logical flag indicating whether the first entry of each entry in the character vector is the name of the clickstream.

### Value

A list of clickstreams. Each element is a vector of characters representing the clicks. The name of each list element is either extracted from the character vector or a unique number.

### Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

### See Also

[print.Clickstreams](#), [randomClickstreams](#)

### Examples

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
print(cls)
```

---

as.moltenTransactions *Coerces a Clickstream Object to a Transactions Object*

---

## Description

Coerces a Clickstream object to a transactions object.

## Usage

```
as.moltenTransactions(clickstreamList)
```

## Arguments

clickstreamList  
A list of clickstreams.

## Value

An instance of the old class [transactions](#)

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

## See Also

[frequencies](#)

## Examples

```
clickstreams <- c("User1,h,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
trans <- as.moltenTransactions(cls)
```

as.transactions      *Coerces a Clickstream Object to a Transactions Object*

---

## Description

Coerces a Clickstream object to a transactions object.

## Usage

```
as.transactions(clickstreamList)
```

## Arguments

clickstreamList  
A list of clickstreams.

## Value

An instance of the class [transactions](#)

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

## See Also

[frequencies](#)

## Examples

```
clickstreams <- c("User1,h,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
trans <- as.transactions(cls)
```

---

chiSquareTest	<i>Calculates the chi-square statistic</i>
---------------	--

---

**Description**

Calculates the chi-Square statistic, p-value, and degrees of freedom, for the first-order transition matrix of a MarkovChain object compared with observed state changes.

**Usage**

```
chiSquareTest(cls, mc)
```

**Arguments**

cls	The clickstream object.
mc	The Markov chain against which to compare the clickstream data. Please note that the first-order transition matrix is used for performing the chi-square test.

**Author(s)**

Theo van Kraay <theo.vankraay@hotmail.com>

**Examples**

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
                 "User2,i,c,i,c,c,c,d",
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
                 "User4,c,c,p,c,d")

csf <- tempfile()
writeLines(clickstreams, csf)
cls <- readClickstreams(csf, header = TRUE)
unlink(csf)

mc <- fitMarkovChain(cls)
chiSquareTest(cls, mc)
```

---

clusterClickstreams	<i>Performs K-Means Clustering on a List of Clickstreams</i>
---------------------	--

---

**Description**

Performs k-means clustering on a list of clickstreams. For each clickstream a transition matrix of a given order is computed. These transition matrices are used as input for performing k-means clustering.

**Usage**

```
clusterClickstreams(clickstreamList, order = 0, centers, ...)
```

**Arguments**

clickstreamList	A list of clickstreams for which the cluster analysis is performed.
order	The order of the transition matrices used as input for clustering (default is 0; 0 and 1 are possible).
centers	The number of clusters.
...	Additional parameters for k-means clustering (see <a href="#">kmeans</a> ).

**Value**

This method returns a `ClickstreamClusters` object (S3-class). It is a list with the following components:

clusters	The resulting list of <code>Clickstreams</code> objects.
centers	A matrix of cluster centres.
states	Vector of states
totss	The total sum of squares.
withinss	Vector of within-cluster sum of squares, one component per cluster.
tot.withinss	Total within-cluster sum of squares, i.e., <code>sum(withinss)</code> .
betweenss	The between-cluster sum of squares, i.e., <code>totss - tot.withinss</code> .

**Author(s)**

Michael Scholz <[michael.scholz@uni-passau.de](mailto:michael.scholz@uni-passau.de)>

**See Also**

[print.ClickstreamClusters](#), [summary.ClickstreamClusters](#)

**Examples**

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,c,p,p,o",
                 "User2,i,c,i,c,c,c,d",
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
                 "User4,c,c,p,c,d",
                 "User5,h,c,c,p,p,c,p,p,p,i,p,o",
                 "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
clusters <- clusterClickstreams(cls, order = 0, centers = 2)
print(clusters)
```

---

```
EvaluationResult-class
      Class EvaluationResult
```

---

**Description**

Class EvaluationResult

**Objects from the Class**

Objects can be created by calls of the form `new("EvaluationResult", ...)`. This S4 class describes EvaluationResult objects.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

**See Also**

[mcEvaluate](#)

**Examples**

```
# show EvaluationResult definition
showClass("EvaluationResult")
```

---

```
fitMarkovChain      Fits a List of Clickstreams to a Markov Chain
```

---

**Description**

This function fits a list of clickstreams to a Markov chain. Zero-order, first-order as well as higher-order Markov chains are supported. For estimating higher-order Markov chains this function solves the following linear or quadratic programming problem:

$$\begin{aligned} \min \quad & \left\| \sum_{i=1}^k X - \lambda_i Q_i X \right\| \\ \text{s.t.} \quad & \\ & \sum_{i=1}^k \lambda_i = 1 \\ & \lambda_i \geq 0 \end{aligned}$$

The distribution of states is given as  $X$ .  $\lambda_i$  is the lag parameter for lag  $i$  and  $Q_i$  the transition matrix.

**Usage**

```
fitMarkovChain(clickstreamList, order = 1, verbose = TRUE, control = list())
```

**Arguments**

clickstreamList	A list of clickstreams for which a Markov chain is fitted.
order	(Optional) The order of the Markov chain that is fitted from the clickstreams. Per default, Markov chains with order=1 are fitted. It is also possible to fit zero-order Markov chains (order=0) and higher-order Markov chains.
verbose	(Optional) An optional logical variable to indicate whether warnings and infos should be printed.
control	(Optional) The control list of optimization parameters. Parameter optimizer specifies the type of solver used to solve the given optimization problem. Possible values are "linear" (default) and "quadratic". Parameter use.lpSolve determines whether lpSolve or linprog is used as linear solver.

**Details**

For solving the quadratic programming problem of higher-order Markov chains, an augmented Lagrange multiplier method from the package [Rsolnp](#) is used.

**Value**

Returns a MarkovChain object.

**Note**

At least half of the clickstreams need to consist of as many clicks as the order of the Markov chain that should be fitted.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

**References**

This method implements the parameter estimation method presented in Ching, W.-K. et al.: *Markov Chains – Models, Algorithms and Applications*, 2nd edition, Springer, 2013.

**See Also**

[MarkovChain](#), [Rsolnp](#)

**Examples**

```
# fitting a simple Markov chain
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
mc <- fitMarkovChain(cls)
show(mc)
```

---

fitMarkovChains	<i>Generates a list of markov chains from a given set of clusters</i>
-----------------	---

---

**Description**

The purpose of this function is to generate pre-computed markov chain objects from clusters of clickstreams.

**Usage**

```
fitMarkovChains(clusters, order = 1)
```

**Arguments**

clusters	The clusters from which to generate markov chain objects.
order	The order for the markov chain.

**Author(s)**

Theo van Kraay <theo.vankraay@hotmail.com>

**Examples**

```
training <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d")

test <- c("User1,h,c,c,p,p,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User4,c,c,c,c,d")

trainingCLS <- as.clickstreams(training, header = TRUE)
testCLS <- as.clickstreams(test, header = TRUE)
```

```
clusters <- clusterClickstreams(trainingCLS, centers = 2)
markovchains <- fitMarkovChains(clusters, order = 1)
```

---

frequencies	<i>Generates a Data Frame of State Frequencies for All Clickstreams in a List of Clickstreams</i>
-------------	---

---

### Description

Generates a data frame of state frequencies for all clickstreams in a list of clickstreams.

### Usage

```
frequencies(clickstreamList)
```

### Arguments

```
clickstreamList
  A list of clickstreams.
```

### Value

A data frame containing state frequencies for each clickstream.

### Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

### See Also

[transactions](#)

### Examples

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
frequencyDF <- frequencies(cls)
```

---

getConsensusClusters *Generates an optimal set of clusters for a clickstream based on certain constraints*

---

### Description

This is an experimental function for a consensus clustering algorithm based on targeting a range of average next state probabilities derived when fitting each cluster to a markov chain.

### Usage

```
getConsensusClusters(  
    trainingCLS,  
    testCLS,  
    maxIterations = 5,  
    optimalProbMean = 0.5,  
    range = 0.3,  
    centresMin = 2,  
    clusterCentresRange = 0,  
    order = 1,  
    takeHighest = FALSE,  
    verbose = FALSE  
)
```

### Arguments

trainingCLS	Clickstream object with training data (this should be the data used to build the markov chain object).
testCLS	Clickstream object with test data.
maxIterations	Number of times to iterate (repeat) through the k-means clustering.
optimalProbMean	The target average probability of each next page click prediction in a 1st order markov chain.
range	The range above the optimal probability to target.
centresMin	The minimum cluster centres to evaluate.
clusterCentresRange	the additional cluster centres to evaluate.
order	The order for markov chains that will be used to evaluate each cluster.
takeHighest	determines whether to default to the highest mean next click probability, or error if the target is not reached after the given number of k-means iterations.
verbose	Should this function report extra information on progress?

### Author(s)

Theo van Kraay <theo.vankraay@hotmail.com>

**Examples**

```

training <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
             "User2,i,c,i,c,c,c,d",
             "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
             "User4,h,c,c,p,p,c,p,p,i,p,o",
             "User5,i,h,c,c,p,p,c,p,c,d",
             "User6,i,h,c,c,p,p,c,p,c,o",
             "User7,i,h,c,c,p,p,c,p,c,d",
             "User8,i,h,c,c,p,p,c,p,c,d,o")

test <- c(
  "User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d"
)

trainingCLS <- as.clickstreams(training, header = TRUE)
testCLS <- as.clickstreams(test, header = TRUE)

clusters <- getConsensusClusters(trainingCLS, testCLS, maxIterations=5,
                                optimalProbMean=0.40, range = 0.70, centresMin = 2,
                                clusterCentresRange = 0, order = 1, takeHighest = FALSE,
                                verbose = FALSE)

markovchains <- fitMarkovChains(clusters)
startPattern <- new("Pattern", sequence = c("i", "h", "c", "p"))
mc <- getOptimalMarkovChain(startPattern, markovchains, clusters)
predict(mc, startPattern)

```

---

**getConsensusClustersParallel**

*Generates an optimal set of clusters for a clickstream based on certain constraints and with parallel computation*

---

**Description**

This is an experimental function for a consensus clustering algorithm based on targeting a range of average next state probabilities derived when fitting each cluster to a markov chain. This function parallelizes k-means and fitToMarkovChain operations across computer cores, and depends on the parallel package to function.

**Usage**

```

getConsensusClustersParallel(
  trainingCLS,
  testCLS,
  maxIterations = 5,
  optimalProbMean = 0.5,
  range = 0.3,
  centresMin = 2,

```

```

    clusterCentresRange = 0,
    order = 1,
    cores = 2,
    takeHighest = FALSE,
    verbose = FALSE
)

```

### Arguments

trainingCLS	Clickstream object with training data (this should be the data used to build the markov chain object).
testCLS	Clickstream object with test data.
maxIterations	Number of times to iterate (repeat) through the k-means clustering.
optimalProbMean	The target average probability of each next page click prediction in a 1st order markov chain.
range	The range above the optimal probability to target.
centresMin	The minimum cluster centres to evaluate.
clusterCentresRange	the additional cluster centres to evaluate.
order	The order for markov chains that will be used to evaluate each cluster.
cores	Number of cores used for clustering.
takeHighest	determines whether to default to the highest mean next click probability, or error if the target is not reached after the given number of k-means iterations.
verbose	Should this function report extra information on progress?

### Author(s)

Theo van Kraay <theo.vankraay@hotmail.com>

### Examples

```

training <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
             "User2,i,c,i,c,c,c,d",
             "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
             "User4,h,c,c,p,p,c,p,p,i,p,o",
             "User5,i,h,c,c,p,p,c,p,c,d",
             "User6,i,h,c,c,p,p,c,p,c,o",
             "User7,i,h,c,c,p,p,c,p,c,d",
             "User8,i,h,c,c,p,p,c,p,c,d,o")

test <- c(
  "User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d"
)

trainingCLS <- as.clickstreams(training, header = TRUE)

```

```

testCLS <- as.clickstreams(test, header = TRUE)

clusters <- getConsensusClustersParallel(trainingCLS, testCLS, maxIterations=3,
                                       optimalProbMean=0.40, range = 0.70, centresMin = 2,
                                       clusterCentresRange = 0, order = 1, cores = 1,
                                       takeHighest = FALSE, verbose = FALSE)

markovchains <- fitMarkovChains(clusters)
startPattern <- new("Pattern", sequence = c("i", "h", "c", "p"))
mc <- getOptimalMarkovChain(startPattern, markovchains, clusters)
predict(mc, startPattern)

```

---

getOptimalMarkovChain *Generates the optimal markov chains from a list of markov chains and corresponding clusters*

---

### Description

The purpose of this function is to predict from a pattern using pre-computed markov chains and corresponding clusters. The markov chain corresponding with the cluster that is the best fit to the prediction value is used.

### Usage

```
getOptimalMarkovChain(startPattern, markovchains, clusters)
```

### Arguments

startPattern	The pattern object to be used.
markovchains	The pre-computed markov chains generated from a set of clusters.
clusters	The corresponding clusters (should be in the corresponding order as the markov chains).

### Author(s)

Theo van Kraay <theo.vankraay@hotmail.com>

### Examples

```

training <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
             "User2,i,c,i,c,c,c,d",
             "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
             "User4,c,c,p,c,d")

test <- c("User1,h,c,c,p,p,h,c,p,p,c,p,p,o",
         "User2,i,c,i,c,c,c,d",
         "User4,c,c,c,c,d")

trainingCLS <- as.clickstreams(training, header = TRUE)

```

```
testCLS <- as.clickstreams(test, header = TRUE)

clusters <- clusterClickstreams(trainingCLS, centers = 2)
markovchains <- fitMarkovChains(clusters, order = 1)
startPattern <- new("Pattern", sequence = c("c"))
mc <- getOptimalMarkovChain(startPattern, markovchains, clusters)
predict(mc, startPattern)
```

---

hmPlot

*Plots a Heatmap*

---

## Description

Plots a Heatmap

## Usage

```
hmPlot(
  object,
  order = 1,
  absorptionProbability = FALSE,
  title = NA,
  lowColor = "yellow",
  highColor = "red",
  flip = FALSE
)
```

## Arguments

object	The MarkovChain for which a heatmap is plotted.
order	Order of the transition matrix that should be plotted. Default is 1.
absorptionProbability	Should the heatmap show absorption probabilities? Default is FALSE.
title	Title of the heatmap.
lowColor	Color for the lowest transition probability of 0. Default is "yellow".
highColor	Color for the highest transition probability of 1. Default is "red".
flip	Flip to horizontal plot. Default is FALSE.

## Methods

**list("signature(object = \"MarkovChain\")")** Plots a heatmap for a specified transition matrix or the absorption probability matrix of a given MarkovChain object.

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

**See Also**[fitMarkovChain](#)**Examples**

```
# fitting a simple Markov chain and predicting the next click
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
mc <- fitMarkovChain(cls)
hmPlot(mc)
```

---

initialize,Pattern-method

*Creates a new Pattern object*

---

**Description**

Creates a new Pattern object

**Usage**

```
## S4 method for signature 'Pattern'
initialize(.Object, sequence, probability, absorbingProbabilities, ...)
```

**Arguments**

.Object	Pattern (name of the class)
sequence	Click sequence
probability	Probability for the click sequence
absorbingProbabilities	Probabilities that the sequence will finally end in one of the absorbing states
...	Further arguments for the CallNextMethod function

**Methods**

```
list("signature(sequence = \"character\", probability = \"numeric\", absorbingProbabilities = \"numeric\"))
  Creates a new Pattern object.
```

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

MarkovChain-class	<i>Class</i> MarkovChain
-------------------	--------------------------

---

### Description

Class MarkovChain

### Objects from the Class

Objects can be created by calls of the form `new("MarkovChain", ...)`. This S4 class describes MarkovChain objects.

### Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

### See Also

[fitMarkovChain](#)

### Examples

```
# show MarkovChain definition
showClass("MarkovChain")

# fit a simple Markov chain from a list of click streams
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
                 "User2,i,c,i,c,c,c,d",
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
                 "User4,c,c,p,c,d",
                 "User5,h,c,c,p,p,c,p,p,i,p,o",
                 "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
mc <- fitMarkovChain(cls)
show(mc)
```

---

mcEvaluate	<i>Evaluates the number of occurrences of predicted next clicks</i>
------------	---

---

### Description

Evaluates the number of occurrences of predicted next clicks vs. total number of starting pattern occurrences in a given clickstream. The predicted next click can be a markov chain of any order.

**Usage**

```
mcEvaluate(mc, startPattern, testCLS)
```

**Arguments**

```
mc          a markovchain object (this should have been built from a set of training data)
startPattern the starting pattern we want to predict next click on, and evaluate observed occurrences in test data.
testCLS     clickstream object with test data
```

**Author(s)**

Theo van Kraay <theo.vankraay@hotmail.com>

**Examples**

```
training <- c("User1,h,c,c,p,c,h,c,p,c,p,p,o",
             "User2,i,c,i,c,c,c,d",
             "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
             "User4,c,c,p,c,d")

test <- c("User1,h,h,h,h,c,c,p,p,h,c,p,p,c,p,p,o",
         "User2,i,c,i,c,c,c,d",
         "User4,c,c,c,c,d,c,c,c,c")

csf <- tempfile()
writeLines(training, csf)
trainingCLS <- readClickstreams(csf, header = TRUE)
unlink(csf)

csf <- tempfile()
writeLines(test, csf)
testCLS <- readClickstreams(csf, header = TRUE)
unlink(csf)

mc <- fitMarkovChain(trainingCLS, order = 1)
startPattern <- new("Pattern", sequence = c("c","c"))
res <- mcEvaluate(mc, startPattern, testCLS)
res
```

---

mcEvaluateAll

*Evaluates all next page clicks in a clickstream training data set against a test data*

---

**Description**

Evaluates all next page clicks in a clickstream training data set against a test data. Handles higher order by cycling through every possible pattern permutation. Produces a report of observed and expected values in a matrix.

**Usage**

```
mcEvaluateAll(  
  mc,  
  trainingCLS,  
  testCLS,  
  includeChiSquare = TRUE,  
  returnChiSquareOnly = FALSE  
)
```

**Arguments**

mc	A markovchain object that corresponds to a list of clusters.
trainingCLS	Clickstream object with training data (this should be the data used to build the markov chain object).
testCLS	Clickstream object with test data.
includeChiSquare	Should the result include the chi-square value?
returnChiSquareOnly	Should the result only consist of the chi-square value?

**Author(s)**

Theo van Kraay <theo.vankraay@hotmail.com>

**See Also**

[mcEvaluate](#)

**Examples**

```
training <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p",  
            "User2,i,c,i,c,c,c,d")  
  
test <- c("User1,h,c,c,p,c,h,c,d,p,c,d,p",  
         "User2,i,c,i,p,c,c,d")  
  
csf <- tempfile()  
writeLines(training, csf)  
trainingCLS <- readClickstreams(csf, header = TRUE)  
unlink(csf)  
  
csf <- tempfile()  
writeLines(test, csf)  
testCLS <- readClickstreams(csf, header = TRUE)  
unlink(csf)  
  
mc <- fitMarkovChain(trainingCLS, order = 2)  
mcEvaluateAll(mc, trainingCLS, testCLS)
```

---

mcEvaluateAllClusters *Evaluates all next page clicks in a clickstream training data set against a test data*

---

### Description

Evaluates all next page clicks in a clickstream training data set against a test data on the basis of a set of pre-computed Markov chains and corresponding clusters. Handles higher order by cycling through every possible pattern permutation. Produces and produces a report of observed and expected values in a matrix

### Usage

```
mcEvaluateAllClusters(  
    markovchains,  
    clusters,  
    testCLS,  
    trainingCLS,  
    includeChiSquare = TRUE,  
    returnChiSquareOnly = FALSE  
)
```

### Arguments

markovchains	A list of MarkovChain-objects.
clusters	The list of clusters.
testCLS	Clickstream object with test data.
trainingCLS	Clickstream object with training data (this should be the data used to build the markov chain object).
includeChiSquare	Should the result include the chi-square value?
returnChiSquareOnly	Should the result only consist of the chi-square value?

### Author(s)

Theo van Kraay <theo.vankraay@hotmail.com>

### See Also

[mcEvaluateAll](#)

**Examples**

```

training <- c("User1,h,c,c,p,c,h,c,h,o,p,p,c,p,p,o",
             "User2,i,c,i,c,c,c,o,o,o,i,d",
             "User3,h,i,c,i,c,o,i,p,c,c,p,c,c,i,d",
             "User4,c,c,p,c,d,o,i,h,o,o")

test <- c("User1,h,c,c,p,p,h,o,i,c,p,p,c,p,p,o",
         "User2,i,c,i,c,c,c,d",
         "User4,c,c,c,c,d")

csf <- tempfile()
writeLines(training, csf)
trainingCLS <- readClickstreams(csf, header = TRUE)
unlink(csf)

csf <- tempfile()
writeLines(test, csf)
testCLS <- readClickstreams(csf, header = TRUE)
unlink(csf)

clusters <- clusterClickstreams(trainingCLS, centers = 2, order = 1)
markovchains <- fitMarkovChains(clusters, order = 2)
mcEvaluateAllClusters(markovchains, clusters, testCLS, trainingCLS)

```

---

Pattern-class

*Class* Pattern

---

**Description**

This S4 class describes a click pattern consisting of a sequence of clicks and a probability of occurrence.

**Objects from the Class**

Objects can be created by calls of the form `new("Pattern", sequence, probability, ...)`. This S4 class describes a click pattern consisting of a sequence of clicks and a probability of occurrence.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

**See Also**

[randomClicks](#)

**Examples**

```
# show Pattern definition
showClass("Pattern")

# create simple Pattern objects
pattern1 <- new("Pattern", sequence = c("h", "c", "p"))
pattern2 <- new("Pattern", sequence = c("c", "p", "p"), probability = 0.2)
pattern3 <- new("Pattern", sequence = c("h", "p", "p"), probability = 0.35,
               absorbingProbabilities = data.frame(d = 0.6, o = 0.4))
```

---

plot,MarkovChain-method

*Plots a MarkovChain object*

---

**Description**

Plots a MarkovChain object

**Usage**

```
## S4 method for signature 'MarkovChain'
plot(x, order = 1, digits = 2, minProbability = 0, ...)
```

**Arguments**

x	An instance of the MarkovChain-class
order	The order of the transition matrix that should be plotted
digits	The number of digits of the transition probabilities
minProbability	Only transitions with a probability $\geq$ the specified minProbability will be shown
...	Further parameters for the plot-function in package igraph

**Methods**

**list("signature(x = \"MarkovChain\", order = \"numeric\", digits = \"numeric\")")** Plots the transition matrix with order order of a MarkovChain object as graph.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

predict,MarkovChain-method

*Predicts the Next Click(s) of a User*

---

## Description

Predicts the Next Click(s) of a User

## Usage

```
## S4 method for signature 'MarkovChain'
predict(object, startPattern, dist = 1, ties = "random")
```

## Arguments

object	The MarkovChain used for predicting the next click(s)
startPattern	Starting clicks of a user as Pattern object. A Pattern with an empty sequence is also possible.
dist	(Optional) The number of clicks that should be predicted (default is 1).
ties	(Optional) The strategy for handling ties in predicting the next click. Possible strategies are random (default) and first.

## Methods

**list("signature(object = \"MarkovChain\")")** This method predicts the next click(s) of a user. The first clicks of a user are given as Pattern object. The next click(s) are predicted based on the transition probabilities in the MarkovChain object. The probability distribution of the next click (n) is estimated as follows:

$$X^{(n)} = B \cdot \sum_{i=1}^k \lambda_i Q_i X^{(n-i)}$$

The distribution of states at time  $n$  is given as  $X^n$ . The transition matrix for lag  $i$  is given as  $Q_i$ .  $\lambda_i$  specifies the lag parameter and  $B$  the absorbing probability matrix.

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

## See Also

[fitMarkovChain](#)

## Examples

```
# fitting a simple Markov chain and predicting the next click
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
mc <- fitMarkovChain(cls)
startPattern <- new("Pattern", sequence = c("h", "c"))
predict(mc, startPattern)
#
# predict with predefined absorbing probabilities
#
startPattern <- new("Pattern", sequence = c("h", "c"),
  absorbingProbabilities = data.frame(d = 0.2, o = 0.8))
predict(mc, startPattern)
```

---

predict.ClickstreamClusters

*Predicts the Cluster for a Given Pattern Object*

---

## Description

Predicts the cluster for a given Pattern object. Potential clusters need to be identified with the method `clusterClickstreams` before predicting the cluster.

## Usage

```
## S3 method for class 'ClickstreamClusters'
predict(object, pattern, ...)
```

## Arguments

<code>object</code>	A <code>ClickstreamClusters</code> object containing the clusters. <code>ClickstreamClusters</code> represent the result of a cluster analysis on a list of clickstreams (see <a href="#">clusterClickstreams</a> ).
<code>pattern</code>	Sequence of a user's initial clicks as <code>Pattern</code> object.
<code>...</code>	Ignored parameters.

## Value

Returns the index of the clusters to which the given `Pattern` object most probably belongs to.

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

**See Also**

[clusterClickstreams](#), [print.ClickstreamClusters](#)

**Examples**

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
                 "User2,i,c,i,c,c,c,d",
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
                 "User4,c,c,p,c,d",
                 "User5,h,c,c,p,p,c,p,p,p,i,p,o",
                 "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
clusters <- clusterClickstreams(cls, order = 0, centers = 2)
pattern <- new("Pattern", sequence = c("h", "c"))
predict(clusters, pattern)
```

---

print.ClickstreamClusters

*Prints a ClickstreamClusters Object*

---

**Description**

Prints a ClickstreamClusters object. A ClickstreamClusters object represents the result of a cluster analysis on a list of clickstreams (see [clusterClickstreams](#)).

**Usage**

```
## S3 method for class 'ClickstreamClusters'
print(x, ...)
```

**Arguments**

x                    A ClickstreamClusters object (see [clusterClickstreams](#)).

...                  Ignored parameters.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

**See Also**

[clusterClickstreams](#), [summary.ClickstreamClusters](#)

**Examples**

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
clusters <- clusterClickstreams(cls, order = 0, centers = 2)
print(clusters)
```

---

```
print.Clickstreams    Prints a Clickstreams Object
```

---

**Description**

Prints a Clickstreams object

**Usage**

```
## S3 method for class 'Clickstreams'
print(x, ...)
```

**Arguments**

```
x                A list of clickstreams.
...              Ignored parameters.
```

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

**See Also**

[readClickstreams](#), [randomClickstreams](#)

**Examples**

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
print(cls)
```

---

```
print.MarkovChainSummary
```

*Prints the Summary of a MarkovChain Object*

---

## Description

Prints the summary of a MarkovChain object.

## Usage

```
## S3 method for class 'MarkovChainSummary'  
print(x, ...)
```

## Arguments

x	A MarkovChainSummary object generated with the function <a href="#">summary</a>
...	Ignored parameters.

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

## See Also

[summary](#)

## Examples

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",  
                 "User2,i,c,i,c,c,c,d",  
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",  
                 "User4,c,c,p,c,d",  
                 "User5,h,c,c,p,p,c,p,p,i,p,o",  
                 "User6,i,h,c,c,p,p,c,p,c,d")  
cls <- as.clickstreams(clickstreams, header = TRUE)  
mc <- fitMarkovChain(cls)  
print(summary(mc))
```

---

randomClicks	<i>Generates a Sequence of Clicks</i>
--------------	---------------------------------------

---

### Description

Generates a Sequence of Clicks

### Usage

```
randomClicks(object, startPattern, dist)
```

### Arguments

object	The MarkovChain used for generating the next click(s)
startPattern	Pattern containing the first clicks of a user. A Pattern object with an empty sequence is also possible.
dist	(Optional) The number of clicks that should be generated (default is 1).

### Methods

**list("signature(object = \"MarkovChain\")")** Generates a sequence of clicks by randomly walking through the transition graph of a given MarkovChain object.

### Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

### See Also

[fitMarkovChain](#)

### Examples

```
# fitting a simple Markov chain and predicting the next click
clickstreams <- c("User1,h,c,c,p,c,h,c,p,c,p,p,o",
                 "User2,i,c,i,c,c,c,d",
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
                 "User4,c,c,p,c,d",
                 "User5,h,c,c,p,p,c,p,p,i,p,o",
                 "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
mc <- fitMarkovChain(cls)
startPattern <- new("Pattern", sequence = c("h", "c"))
predict(mc, startPattern)
```

---

randomClickstreams      *Generates a List of Clickstreams*

---

### Description

Generates a list of clickstreams by randomly walking through a given transition matrix.

### Usage

```
randomClickstreams(  
  states,  
  startProbabilities,  
  transitionMatrix,  
  meanLength,  
  n = 100  
)
```

### Arguments

states	Names of all possible states.
startProbabilities	Start probabilities for all states.
transitionMatrix	Matrix of transition probabilities.
meanLength	Average length of the click streams.
n	Number of click streams to be generated.

### Value

Returns a list of clickstreams.

### Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

### See Also

[fitMarkovChain](#), [readClickstreams](#), [print.Clickstreams](#)

### Examples

```
# generate a simple list of click streams  
states <- c("a", "b", "c")  
startProbabilities <- c(0.2, 0.5, 0.3)  
transitionMatrix <- matrix(c(0, 0.4, 0.6, 0.3, 0.1, 0.6, 0.2, 0.8, 0), nrow = 3)  
cls <- randomClickstreams(states, startProbabilities, transitionMatrix, meanLength = 5, n = 10)  
print(cls)
```

---

readClickstreams      *Reads a List of Clickstreams from File*

---

**Description**

Reads a list of clickstream from a csv-file. Note that non-alphanumeric characters will be removed.

**Usage**

```
readClickstreams(file, sep = ",", header = FALSE)
```

**Arguments**

file	The name of the file which the clickstreams are to be read from. Each line of the file appears as one click stream. If it does not contain an absolute path, the file name is relative to the current working directory, <a href="#">getwd</a> .
sep	The character separating clicks (default is ";").
header	A logical flag indicating whether the first entry of each line in the file is the name of the clickstream user.

**Value**

A list of clickstreams. Each element is a vector of characters representing the clicks. The name of each list element is either the header of a clickstream file or a unique number.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

**See Also**

[print.Clickstreams](#), [randomClickstreams](#)

**Examples**

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
                 "User2,i,c,i,c,c,c,d",
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
                 "User4,c,c,p,c,d",
                 "User5,h,c,c,p,p,c,p,p,p,i,p,o",
                 "User6,i,h,c,c,p,p,c,p,c,d")
csf <- tempfile()
writeLines(clickstreams, csf)
cls <- readClickstreams(csf, header = TRUE)
unlink(csf)
print(cls)
```

---

show,EvaluationResult-method  
*Shows an EvaluationResult object*

---

**Description**

Shows an EvaluationResult object

**Usage**

```
## S4 method for signature 'EvaluationResult'  
show(object)
```

**Arguments**

object            An instance of the EvaluationResult-class

**Methods**

**list("signature(object = \"EvaluationResult\")**) Shows an EvaluationResult object.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

show,MarkovChain-method  
*Shows a MarkovChain object*

---

**Description**

Shows a MarkovChain object

**Usage**

```
## S4 method for signature 'MarkovChain'  
show(object)
```

**Arguments**

object            An instance of the MarkovChain-class

**Methods**

**list("signature(object = \"MarkovChain\")**) Shows an MarkovChain object.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

show, Pattern-method    *Shows a Pattern object*

---

**Description**

Shows a Pattern object

**Usage**

```
## S4 method for signature 'Pattern'  
show(object)
```

**Arguments**

object                    An instance of the Pattern-class

**Methods**

**list("signature(object = \"Pattern\")**) Shows a Pattern object.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

states                    *Returns All States*

---

**Description**

Returns All States

**Usage**

```
states(object)
```

**Arguments**

object                    An instance of the MarkovChain-class

**Methods**

**list("signature(object = \"MarkovChain\")**) Returns the name of all states of a MarkovChain object.

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

summary,MarkovChain-method

*Prints the Summary of a MarkovChain Object*

---

**Description**

Prints the Summary of a MarkovChain Object

**Usage**

```
## S4 method for signature 'MarkovChain'  
summary(object)
```

**Arguments**

object            An instance of the MarkovChain-class

**Value**

Returns a MarkovChainSummary object.

list("desc")      A short description of the MarkovChain object.

list("observations")

The number of observations from which the MarkovChain has been fitted.

list("k")          The number of estimation parameters.

list("logLikelihood")

The maximal log-likelihood of the MarkovChain estimation.

list("aic")        Akaike's Information Criterion for the MarkovChain object

list("bic")        Bayesian Information Criterion for the MarkovChain object

**Methods**

**list("signature(object = \"MarkovChain\")")** Generates a summary for a given MarkovChain object

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

summary.ClickstreamClusters

*Prints a Summary of a ClickstreamCluster Object*

---

## Description

Prints a summary of a ClickstreamCluster object. A ClickstreamClusters object represents the result of a cluster analysis on a list of clickstreams (see [clusterClickstreams](#)).

## Usage

```
## S3 method for class 'ClickstreamClusters'  
summary(object, ...)
```

## Arguments

object	A ClickstreamClusters object returned by <a href="#">clusterClickstreams</a> .
...	Ignored parameters.

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

## See Also

[clusterClickstreams](#), [print.ClickstreamClusters](#)

## Examples

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",  
                 "User2,i,c,i,c,c,c,d",  
                 "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",  
                 "User4,c,c,p,c,d",  
                 "User5,h,c,c,p,p,c,p,p,i,p,o",  
                 "User6,i,h,c,c,p,p,c,p,c,d")  
cls <- as.clickstreams(clickstreams, header = TRUE)  
clusters <- clusterClickstreams(cls, order = 0, centers = 2)  
summary(clusters)
```

---

summary.Clickstreams *Prints a Summary of a Clickstreams Object*

---

## Description

Prints a summary of a Clickstreams object.

## Usage

```
## S3 method for class 'Clickstreams'  
summary(object, ...)
```

## Arguments

object            A Clickstreams object (see [readClickstreams](#)).  
...               Ignored parameters.

## Author(s)

Michael Scholz <michael.scholz@uni-passau.de>

## See Also

[readClickstreams](#), [randomClickstreams](#)

## Examples

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,c,p,p,o",  
                  "User2,i,c,i,c,c,c,d",  
                  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",  
                  "User4,c,c,p,c,d",  
                  "User5,h,c,c,p,p,c,p,p,i,p,o",  
                  "User6,i,h,c,c,p,p,c,p,c,d")  
cls <- as.clickstreams(clickstreams, header = TRUE)  
summary(cls)
```

---

transientStates      *Returns All Transient States*

---

### **Description**

Returns All Transient States

### **Usage**

```
transientStates(object)
```

### **Arguments**

object      An instance of the MarkovChain-class

### **Methods**

**list("signature(object = \"MarkovChain\")")** Returns the names of all states that have a non-zero probability that a user will never return to them (i.e. that are transient).

### **Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

---

writeClickstreams      *Writes a List of Clickstreams to File*

---

### **Description**

Writes a list of clickstream to a csv-file.

### **Usage**

```
writeClickstreams(  
  clickstreamList,  
  file,  
  header = TRUE,  
  sep = ",",  
  quote = TRUE  
)
```

**Arguments**

clickstreamList	The list of clickstreams to be written.
file	The name of the file which the clickstreams are written to.
header	A logical flag indicating whether the name of each clickstream element should be used as first element.
sep	The character used to separate clicks (default is “,”).
quote	A logical flag indicating whether each element of a clickstream will be surrounded by double quotes (default is TRUE).

**Author(s)**

Michael Scholz <michael.scholz@uni-passau.de>

**See Also**

[readClickstreams](#), [clusterClickstreams](#)

**Examples**

```
clickstreams <- c("User1,h,c,c,p,c,h,c,p,p,c,p,p,o",
  "User2,i,c,i,c,c,c,d",
  "User3,h,i,c,i,c,p,c,c,p,c,c,i,d",
  "User4,c,c,p,c,d",
  "User5,h,c,c,p,p,c,p,p,i,p,o",
  "User6,i,h,c,c,p,p,c,p,c,d")
cls <- as.clickstreams(clickstreams, header = TRUE)
clusters <- clusterClickstreams(cls, order = 0, centers = 2)
writeClickstreams(cls, file = "clickstreams.csv", header = TRUE, sep = ",")

# Remove the clickstream file
unlink("clickstreams.csv")
```

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